



Great News!
Your building is now equipped
with Comcast Business Services!

GET THE SPEED YOU NEED

Inside every fast building is
a fast business.

The high speed Internet and the communication services
you want are here:

- Business Class Internet that gives you Internet speeds faster than DSL and T-1
 - Business Class Voice with unlimited local and long distance, advanced business features and voicemail
 - Business Class TV keeps you up to speed with news and events
 - Full suite of Microsoft® Communication Services including Microsoft Outlook® 2007 and Windows® SharePoint
 - Flexible web hosting options
 - Norton™ Business Suite
 - 24/7 Business Class support
-

comcast
Business Class

PICK THE SPEED PACKAGE THAT BEST SUITS YOUR BUSINESS.

BUSINESS CLASS INTERNET PACKAGES			
PACKAGE	Starter	Premium	Deluxe
SPEED	12Mbps/2Mbps	22Mbps/5Mbps	50Mbps/10Mbps
POWERBOOST	Included	Included	-
NORTON™ SECURITY SUITE BUSINESS EDITION	Included for up to 25 PCs	Included for up to 25 PCs	Included for up to 25 PCs
MICROSOFT® COMMUNICATION SERVICES			
MICROSOFT® OUTLOOK 2007	<ul style="list-style-type: none"> 2 e-mail boxes with 2GB storage per mailbox E-mail, calendar and tasks - shared and synchronized Outlook 2007 on the desktop and web access 	<ul style="list-style-type: none"> 8 e-mail boxes with 2GB storage per mailbox E-mail, calendar and tasks - shared and synchronized Outlook 2007 on the desktop and web access 	<ul style="list-style-type: none"> 8 e-mail boxes with 2GB storage per mailbox E-mail, calendar and tasks - shared and synchronized Outlook 2007 on the desktop and web access
WINDOWS® SHAREPOINT 3.0	<ul style="list-style-type: none"> 1 site per company 2GB total storage including sub-sites Shared documents and files 	<ul style="list-style-type: none"> 1 site per company 2GB total storage including sub-sites Shared documents and files 	<ul style="list-style-type: none"> 1 site per company 2GB total storage including sub-sites Shared documents and files
MOBILE SUPPORT	Support for mobile devices with ActiveSync	Support for mobile devices with ActiveSync	Support for mobile devices with ActiveSync
EQUIPMENT	IP Gateway with Firewall & Router	IP Gateway with Firewall & Router	IP Gateway with Firewall & Router
WEB HOSTING	<ul style="list-style-type: none"> Domain Name Three-page website with 10MB storage Site-Builder software 	<ul style="list-style-type: none"> Domain Name Three-page website with 10MB storage Site-Builder software 	<ul style="list-style-type: none"> Domain Name Three-page website with 10MB storage Site-Builder software
STATIC IP ADDRESSES	1, 5 and 13 options available	1, 5 and 13 options available	1, 5 and 13 options available
BUSINESS CLASS SUPPORT	24x7 Support	24x7 Support	24x7 Support

Microsoft
CERTIFIED

Partner

2009 COMMUNICATIONS SECTOR
PARTNER OF THE YEAR
WINNER

Microsoft has awarded Comcast with their "2009 Communications Sector Partner of the Year Award" for adding business value to customers by deploying new and innovative business solutions based on Microsoft technologies.

GET YOUR BUSINESS MOVING at the speed of success

Great news! Your building is now equipped with the complete suite of Comcast Business Class Services!

It's here via America's enhanced leading fiber-optic network for Internet, Voice and TV, and it's all backed by 24/7 Business Class support to ensure your business will always stay on track, day or night.

Internet that's faster than DSL and T-1

Your productivity can take off with super-fast Comcast Business Class Internet. With speeds faster than DSL and T-1, you can do more in less time. Efficient, convenient and flexible web hosting is available, and you will enjoy the peace of mind that comes from having your computers protected by Norton™ Business Suite. Plus with Comcast Business Class Internet, you receive Microsoft® Communication Services. Microsoft Outlook® 2007 offers seamlessly integrated email, calendars and contacts to make organization easier. Windows® SharePoint 3.0 provides secure, collaborative document editing for efficient project management at no additional charge. These services eliminate the need for expensive in-house mail servers, software and maintenance.

Business Class TV keeps you on top of breaking news

Comcast TV keeps you up to speed on rapidly developing news, financial markets and pop culture trends. Stay connected to the events that shape your day with a Business Class TV package. Comcast TV is also a great addition to your waiting room. Customers, clients and patients all appreciate light entertainment or a quick update on the news while waiting for their appointment.

Comcast Business Class Voice is rated #1 in call clarity

When you switch to Comcast Business Class Voice, nationwide local and long-distance calling is unlimited, and you will get calls to other US territories and Canada included at no additional charge. You can keep your existing phone numbers, plus you will get a full suite of call management tools that your business demands.

- Hunt Group
- Call Holding
- Call Forwarding and Call Transfer
- 3-Way Calling
- Caller ID/Call Waiting
- E-mail Notification of Voice Messages
- Online Voicemail Access

Get your business up to Business Class speed

Give your business the competitive edge. Take full advantage of the Comcast Business Services that are in your building now.

Services not available in all areas. Minimum term contract required. Speed comparison between Comcast 16 Mbps Business Class Internet and standard 1.5 DSL or T-1 (downloads only). Actual speeds vary and are not guaranteed. Norton™ Business Suite is limited to 25 PCs. Call clarity claim based upon independent study performed by Keynote dated November 2008, Wave 6 study. Transfers of existing numbers not always available. Call for restrictions and complete details. ©2010 Comcast. All rights reserved. All trademarks are the property of their respective owners. GCR-BAE_SK-Tenant_5.10

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INTERNET WITH THE SPEED AND TOOLS YOU NEED TO COMPETE.

Comcast Business Class Internet

offers download speeds up to 50Mbps, which means less time waiting and more time being productive. You also get Microsoft® Communication Services with advanced business solutions designed to streamline communications and collaboration, reliable security to help protect against viruses and spyware, and full-featured Web Hosting plans to help optimize your web presence – all backed with 24/7 Business Class support.

An Internet service with big business tools designed to help you work smarter and more efficiently. It's no wonder that Microsoft has awarded Comcast with their "2009 Communications Sector Partner of the Year Award" for adding business value to customers by deploying new and innovative business solutions based on Microsoft technologies.



FAST SPEEDS TO GET MORE DONE...FASTER

- Downloads up to 50Mbps, uploads up to 10Mbps
- You'll see your productivity soar with fast Internet speeds, even during peak hours when all your employees may be online
- Static IP addresses are available

MICROSOFT COMMUNICATION SERVICES INCLUDED AT NO EXTRA CHARGE

- World-class productivity suite - including Windows® SharePoint 3.0 and Microsoft® Outlook 2007 powered by Microsoft® Hosted Exchange server
- Share documents, data, e-mail and calendars from anywhere you have Internet access – including Windows mobile devices
- Get up to 2GB online backup to secure documents

A WIDE RANGE OF WEB HOSTING SERVICES

- Choose from four full-featured Web Hosting packages
- Available features include up to 500GB storage, unlimited data transfer, unlimited pages, advanced e-commerce, design and operational applications
- Business Class reporting tools help you track website traffic
- Starter Package is included at no extra charge with your Comcast Business Class Internet package, featuring custom domain, three-page website and site-builder tool

ADVANCED SECURITY TO PROTECT YOUR DATA, YOUR DEVICES, AND YOUR BUSINESS

- Norton™ Security Suite Business Edition helps protect up to 25 PCs against viruses and spyware
- Protection and back-up for your files and documents
- Available IP gateway provides on-site firewall protection, supports multiple computers and VPN connections for remote users, and features Stateful Packet Inspection (SPI)

THE COMCAST COMMITMENT TO SERVICE, SUPPORT AND SATISFACTION

- 24/7 Business Class support
- 30-day money-back satisfaction guarantee
- Dedicated local Account Team

BUSINESS CLASS 50/10 INTERNET

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CRYSTAL CLEAR PHONE WITH BIG BUSINESS FEATURES.

With Comcast Business Class Voice, you get more than just a reliable business phone service that's rated #1 in call clarity. You also get unlimited local and nationwide long distance calling and advanced business phone management features designed to help you be more competitive – all included at no extra cost. Plus, 24/7 Business Class support that's bolstered by a dedicated local Account Team.

Finally, business phone service you can count on. With the features your business needs and savings you can see each and every month.



UNDEPENDENT LESS COSTS

- Unlimited local and nationwide long distance calling
- Calls to Canada, Puerto Rico and other U.S. territories included at no additional charge
- Great international calling rates
- Free Business Directory Listing
- Toll-free services available

BIG BUSINESS FEATURES ON A SMALL BUSINESS BUDGET

- **Individual Features**
 - Call Forwarding – Unconditional, Busy, No Answer
 - Caller ID and Call Waiting
 - Call Hold and Call Transfer
 - 3-Way Calling
 - Do Not Disturb
- **Group Features**
 - Hunt Group
 - Call Park/Retrieve
 - Call Pick Up
 - Extension Dialing

FLEXIBLE VOICEMAIL FOR EMPLOYEE FLEXIBILITY

- Email notification of voicemail
- Listen to voicemail from any phone or online
- Check call history and manage voicemail online
- Scheduled Greeting
- Distribution List
- Privacy Indicator

SERVICE AND SUPPORT

- Retain your current phone number and equipment
- View your Call Detail Records online
- Access, review and pay your bill online
- 24/7 Business Class support
- 30-day money-back satisfaction guarantee
- Dedicated local Account Team

BUSINESS CLASS VOICE
(BTS)

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TV PACKAGE OPTIONS DESIGNED TO MEET YOUR NEEDS.

Don't make your customers wait, get **Business Class TV** for your waiting room or lobby and turn the waiting into watching. Entertain your customers with their favorite local shows and sports, and let them catch up with the latest news courtesy of you.

And the benefits don't stop there. Comcast Business Class TV can be an essential part of your business by keeping you, your employees and your customers connected to the community and the national events that impact your day-to-day business.

Comcast Business Class offers four TV packages designed to meet the needs of any small business with prices that won't break your budget.



BASIC

Our Basic Package is an affordable option for businesses that want to stay connected to local and national events throughout the workday. This package features all broadcast networks like ABC, CBS, NBC, and FOX. The Basic Package also includes educational, local, and government channels.



INFORMATION & ENTERTAINMENT PACKAGE

With a full line-up of children's programming including Disney, Sprout, Nick, Disney XD and Discovery Kids, the Information & Entertainment Package is perfect for small office environments that cater to families with children. You'll get the essential broadcast networks so you can stay in touch with local and national news, sports and events in your community. The Information & Entertainment Package also includes networks like CNBC, The Weather Channel and Headline News.



STANDARD

With its robust channel line-up featuring news, sports, music and general entertainment programming, the Business Class Standard Package is ideal for any office that hosts a diverse group of customers throughout the day. With more than 70 channels including cable favorites like FX, USA, TNT, ESPN, ESPN2, Food Network, MTV, MSNBC and more, your customers will never mind the wait.



PREFERRED

For offices that want "the works", the Preferred Package has our most comprehensive line-up with over 100 channels to choose from. It includes all of the channels in the previous three packages plus ESPN News, Bloomberg, Fox Business Network and more. And with the Preferred Package, you'll provide your customers with an all-access pass to the NFL, NHL, NBA and MLB! Plus, get programming everyone can enjoy with networks like Discovery Home, DIY, The Biography Channel, Style and more.



BUSINESS CLASS TV – PRIVATE VIEWING

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COMPLETE YOUR ENTERTAINMENT PACKAGE WITH ADDITIONAL PROGRAMMING TIERS.

SPORTS PACK

The Comcast Business Class Sports Pack is your all-inclusive pass to major sporting events of all kinds. From the NFL, NHL and NBA to college sports, this affordable Sports Pack is a must have addition to any TV package.



MUSIC CHOICE

With over 45 commercial-free CD-quality digital music channels offering a wide choice of music formats including rock, rap, gospel, country, blues, jazz, hip-hop, classical and more, MUSIC CHOICE is the perfect way to add some ambiance to your location or spice up your on-hold message.



CANALES SELECTO (HISPANIC PROGRAMMING)

Comcast Business Class offers a package that includes the highest quality Hispanic networks with a variety of Hispanic programming and entertainment options that your customers are sure to enjoy.

